

CLAIMS LISTING

1. (Cancelled).
2. (Previously Presented) The method of Claim 6, further comprising the step of using the central computer to identify the first individual from the first event code.
3. (Previously Presented) The method of Claim 6, further comprising the step of using the central computer to identify the first individual from a caller identification data packet received from a telephone.
4. (Previously Presented) The method of Claim 6, wherein the first event comprises an alarm at a selected location.
5. (Previously Presented) The method of Claim 6, further comprising the step of using the central computer to maintain a record of the telephone call received from the first individual.
6. (Previously Presented) A method of transmitting an event notification, comprising the steps of:
 - a. transmitting from a central computer at a central notification processing center to a first individual, via a not-automatically receipt confirmed transmission medium, a first data packet that includes a first event code, the first event code corresponding to a first event;
 - b. upon receiving, by the central computer, a response communication from the first individual, transmitting a request from the central computer to the first individual requesting that the first individual respond with the first

- event code;
 - c. if the first individual responds by transmitting to the central computer the first event code, then identifying the first event from the first event code;
 - d. transmitting from the central computer instructions relating to the event to the first individual;
 - e. transmitting from the central computer to a second individual, via a not-automatically receipt confirmed transmission medium, a second data packet that includes a second event code, the second event code corresponding to the first event;
 - f. upon the central computer receiving a response communication from the second individual, transmitting a request from the central computer to the second individual requesting that the second individual respond with the second event code;
 - g. identifying with the central computer the first event and the second individual from the second event code; and
 - h. if the step of transmitting instructions relating to the first event to the first individual has been completed prior to the central computer receiving a response communication from the second individual, then transmitting from the central computer to the second individual an indication that the second individual is not required to respond to the first event.
7. (Previously Presented) The method of Claim 6, wherein the instructions include directions to a location of the first event.
8. (Previously Presented) The method of Claim 6, further comprising the step of selecting, using the central computer, the first individual from a plurality of

individuals based upon a preselected set of criteria.

9. (Original) The method of Claim 8, wherein the preselected set of criteria include at least one of the following:
 - a. who of the plurality of individuals is currently on duty;
 - b. who of the plurality of individuals is closest to a location of the first event;
 - c. who of the plurality of individuals is currently not assigned to another event; and
 - d. who of the plurality of individuals is most capable of responding to the first event.
10. (Previously Presented) The method of Claim 6, further comprising the step of transmitting from the central computer to a local computer at a local facility an indication that the first event has occurred.
11. (Previously Presented) The method of Claim 6, further comprising the step of displaying information relating to the first event on a site accessible to a user via a global computer network.
12. (Original) The method of Claim 11, wherein the information includes a graphical display of a location of the first event.
13. (Original) The method of Claim 11, wherein the information includes a graphical display of a nature of the first event.
14. (Original) The method of Claim 11, wherein the information includes a graphical

display of a current location of the first individual.

15. (Previously Presented) The method of Claim 6, further comprising the step of employing the central computer to verify that the first individual has responded to the first event by reading a personal identification of the first individual.
16. (Previously Presented) The method of Claim 15, wherein the verifying step comprises the step of reading a personal identification apparatus at a location of the first event and transmitting data resulting from the reading of the personal identification apparatus to the central computer.
17. (Previously Presented) The method of Claim 15, wherein the verifying step comprises the step of reading biometric data at a location of the first event and transmitting data resulting from the reading of biometric data to the central computer.
18. (Previously Presented) The method of Claim 15, further comprising the step of activating a service mode upon completion of the verifying step, wherein the first event occurs at a first location and wherein the service mode causes a preselected set of subsequent events occurring at the first location to be ignored by the central computer.
19. (Previously Presented) The method of Claim 15, further comprising the step of activating a service mode upon completion of the verifying step, wherein the first event occurs at a first location and wherein the service mode causes a preselected set of pending events occurring at the first location to be ignored by the central

computer.

20. (Previously Presented) The method of Claim 6, wherein the transmitting step comprises the step of instructing the first individual to follow a procedure to indicate acceptance of responsibility for the first event to the central computer.
21. (Original) The method of Claim 20, wherein the procedure comprises depressing a preselected button on a telephone handset.
22. (Previously Presented) The method of Claim 6, wherein the transmitting step comprises the step of transmitting from the central computer a description of the first event to the first individual.
23. (Previously Presented) The method of Claim 6, wherein the transmitting step comprises the step of transmitting from the central computer at least one instruction to the first individual as to how the first individual is to respond to the first event.
24. (Previously Presented) The method of Claim 6, wherein a plurality of events occurs at a location and wherein if the first individual responds to the first event then the central computer recognizes that the first individual accepts responsibility for each of the events of the plurality of events.
25. (Previously Presented) The method of Claim 6, wherein a plurality of events occurs at a location, further comprising the step of allowing the first individual to selectively accept responsibility for each of the events of the plurality of events.

26. (Previously Presented) The method of Claim 6, wherein the first event occurs at a first location and wherein at least one second event is triggered by the first event, further comprising the step of receiving acceptance by the central computer for the second event when the first individual indicates acceptance for the first event.

27-65. (Cancelled)